

Annual Report 2020

Dear Friends,

At Bethany House we aspire to support women, and women with children, through transition to stability. We begin by providing shelter, and meeting the basic needs of our guests, in a welcoming and safe, home-like setting. We offer programs which provide a continuum of care that starts with emergency shelter, moves into transitional housing, and culminates in permanent housing and greater self-sufficiency. Ultimately, we strive for our guests and their children to experience a sense of self-worth and belonging in response to their experience with our dedicated staff and volunteers. Bethany House is built on a foundation of community support and partnerships, that include government agencies, faith-based organizations, non-profit service providers, colleges and universities as well as corporate sponsors and foundations.

As challenging as 2020 was, we took it as an opportunity to step back and assess our values, refresh our mission, reset our priorities, and set a clear path for the future of Bethany House.

In 2020, we:

- Named a new Executive Director to lead us through a period of transition;
- Added nine new members to the Bethany House Board of Directors to enhance our governance and oversight;
- Trimmed our administrative services and expenses, and invested in strengthening our direct services;
- Built up our partnerships with universities and colleges to offer enhanced, clinical mental health, social work, pastoral care, health and social services;
- Upgraded our financial, quality assurance and facilities management and oversight systems through an advanced board committee structure;
- Updated and revised our by-laws, financial manual, committee charter and employee handbook to ensure best practices;
- Worked with our Nassau County and New York State government agency partners to refine and improve our policies, procedures, services and oversight practices;
- Put systems in place to gather data to help us better understand the women and children we serve and track outcomes going forward;
- Started the process to secure New York State Certification for Bethany House in 2021;
- Substantially increased our base of financial and material donors;
- Put a computer-based system in place to help keep in touch with our broad base of supporters;
- Upgraded our social media platforms and are redesigning our website;
- Set an Early Literacy initiative in motion.

We closed out 2020 with an extraordinarily successful annual appeal, which confirmed that the people of Nassau County care deeply for women and children in need. We are so very grateful for, and were inspired throughout 2020 by, our volunteers and neighbors who gave so generously of their time and treasure to support the mission and work of Bethany House.

We look forward to continuing to carry out the mission of Bethany House in 2021 and beyond, as we work with our friends, supporters and partners to support women, and women with children, on their journey from crisis through healing to sustainability.

The following is an overview of Bethany House's income and expenses for the fiscal year ending September 30, 2020.

<u>Total Support & Revenue:</u>	\$2,299,844
Program Expenses:	\$1,825,076
Management & General Expenses:	\$493,651
Fundraising Expenses:	<u>\$184,297</u>
<u>Total Expenses:</u>	\$2,503,024
Total Assets:	\$2,894,558
Total Liabilities:	\$500,772
Ending Net Assets:	\$2,393,786

Board of Directors

John Galante, Chairperson	Sister Diane Capuano, Member
Bert Accomando, Vice Chairperson	Ellen Furuya, Member
Maryanne Foronjy Pedersen, Vice Chairperson	Lisa King, Member
Bonnie Ryan Arrante, Treasurer	Kia Moore, Member
Lancelot Theobald, Jr., Secretary	Christine Vetrano, Member
Jean Byrd Adams, Member	Angela Zimmerman, Member

Executive Director: Douglas O'Dell

Bethany House of Nassau County Corporation is tax-exempt under section 501(c)(3) of the Internal Revenue Code. Donations are tax-deductible to the extent allowed by law.